

PAY-N-GO KIOSK

IMPORTANT NOTICE:

Pay-N-Go Kiosks Closing After March 31, 2010

Dear valued customer,

Please be advised that the Pay-N-Go Kiosks in the EPCOR Centre lobby (10065 Jasper Ave.) will be closing after March 31, 2010. This will be the last day you will be able to pay using the kiosks.

Why?

The kiosks were introduced several years ago as a transitional service while we continued to develop new and exciting customer service solutions that best reflect our customers' needs both now and in the future. For example, we are pleased to have recently brought you our online Web Self-Serve services at www.epcor.ca, as well as online bill receipt and payment through **Canada Post's epost service (www.epost.ca)**.

We look forward to continuing to offer you practical, innovative solutions that best meet your service needs.

Paying your EPCOR Bill

We are pleased to provide a number of bill payment options to fit easily into your everyday life. Simply choose the one that's right for you!

- Authorized Payment Withdrawal (APW) and Equal Payment Plan
- Electronic payment via telephone banking or online banking
- In person at any financial institution (teller or ATM)
- epost (www.epost.ca)
- Mail a cheque to PO Box 500, Edmonton, AB T5J 3Y3

Questions?

We're here to help!

Please contact the Alberta Contact Centre at 310-4300 or by email at CustServ@epcor.ca